

Havering Council

Monthly Report

June 2019

Confidential

CMS016HV v1.0

Working on behalf of



Workflow and Performance - 01/06/2019 to 30/06/2019

1. 'Top' Case Types Report

These are the main day to day member related cases measured under the Service Level Agreement.

Case Type	Description	Brought Forward	Received	Complete	On Time	On Time %	Carried Forward	Average Completed Time	Average Elapsed Time
HV00	Post Item	0	111	111	111	100.00	0	0	0
HV01	Admission	29	27	22	22	100.00	34	6	42
HV01b	Admissions (Automatic Enrolment)	0	0	0	0	100.00	0	0	0
HV01O	Opt-In	0	0	0	0	100.00	0	0	0
HV01R	Admissions (Monthly return)	32	13	31	31	100.00	14	4	14
HV01w	Online joiner form	41	61	70	70	100.00	32	3	3
HV02A	IFA IN (Actual)	15	1	6	6	100.00	10	33	105
HV02E	IFA in (estimate)	115	11	14	14	100.00	113	62	208
HV03A	Other TV in (actual)	8	5	3	2	66.66	10	12	36
HV03E	Other TV in (estimate)	68	6	16	16	100.00	58	24	106
HV04	Additional Contributions	0	0	0	0	100.00	0	0	0
HV04a	Additional Pension Contributions (APCS) actual	1	0	0	0	100.00	1	0	0
HV04e	Additional Pension Contributions (APCS) estimate	0	0	0	0	100.00	0	0	0
HV05	Maternity leave/LWOP	0	1	0	0	100.00	1	0	0
HV05w	Maternity leave/LWOP (Online Forms)	0	0	0	0	100.00	0	0	0
HV06	AVCs/FSAVCs	2	2	2	1	50.00	2	5	5
HV06A	Retirement AVC	0	0	0	0	100.00	0	0	0
HV07	Change of hours	6	7	11	11	100.00	2	20	72
HV07R	Change of Hours (Monthly Return)	1	0	0	0	100.00	1	0	0
HV07w	Change of hours (Online Forms)	69	32	91	89	97.80	10	16	16
HV08	Estimates - individual	27	52	47	47	100.00	32	7	15
HV09A	IFA Out (Actual)	5	1	1	1	100.00	5	5	5
HV09E	IFA Out (estimate)	13	8	8	8	100.00	13	11	31
HV09p	IFA Payment	0	0	0	0	100.00	0	0	0
HV10A	Other TV out (actual)	0	2	2	2	100.00	0	5	5
HV10E	Other TV out (estimate)	7	8	7	7	100.00	8	6	11
HV11	Deferred Benefits	179	13	24	23	95.83	168	34	142
HV11w	Deferred Benefits (online Leaver)	82	59	53	48	90.56	88	9	20
HV12	DBs into payment	86	20	23	22	95.65	83	16	44

Case Type	Description	Brought Forward	Received	Complete	On Time	On Time %	Carried Forward	Average Completed Time	Average Elapsed Time
HV12p	Deferred Payment	3	0	1	1	100.00	2	15	60
HV12z	DB into Payment (Disclosure)	1	0	0	0	100.00	1	0	0
HV13	Death in service	5	1	0	0	100.00	6	0	0
HV13p	Death in Service Payment	0	0	0	0	100.00	0	0	0
HV13w	Death in service (Online Forms)	1	0	0	0	100.00	1	0	0
HV14	Retirements (immediate)	22	9	3	3	100.00	28	10	16
HV14p	Retirement Payment	0	0	0	0	100.00	0	0	0
HV14q	Third tier ill health review	0	0	0	0	100.00	0	0	0
HV14v	P45	0	0	0	0	100.00	0	0	0
HV14w	Retirements (immediate online)	20	10	14	14	100.00	16	15	35
HV15	Benefit Revision	5	5	4	4	100.00	6	6	6
HV15p	Revision Payment	0	0	0	0	100.00	0	0	0
HV16	Refunds	18	28	22	21	95.45	24	9	27
HV16p	Refund Payment	3	1	4	4	100.00	0	4	4
HV16w	Refunds (Online Forms)	48	59	41	41	100.00	66	4	5
HV17	Opt outs	16	20	12	12	100.00	24	6	21
HV17d	Opt Out (3mths or more)	0	0	0	0	100.00	0	0	0
HV17r	Opt Out (less than 3 mths)	0	0	0	0	100.00	0	0	0
HV17w	Opt outs (Online Forms)	1	4	1	1	100.00	4	3	3
HV18	GMP (NI MOD)	3	8	9	9	100.00	2	5	5
HV19	Re-employments	0	0	0	0	100.00	0	0	0
HV20	Death on Pension	86	24	22	22	100.00	88	17	85
HV20d	Death on Deferred	2	0	0	0	100.00	2	0	0
HV20p	Death on Pension Payment	0	0	0	0	100.00	0	0	0
HV21s	S/term to L/term spouses	0	0	0	0	100.00	0	0	0
HV22	Estimates - employer	1	5	6	6	100.00	0	5	5
HV22w	Estimates (Online Forms)	0	0	0	0	100.00	0	0	0
HV23	Redundancy and Severence	0	0	0	0	100.00	0	0	0
HV23p	Redundancy Severance Payment	0	0	0	0	100.00	0	0	0
HV24	Correspondence (customer) - level 3	9	11	15	15	100.00	5	7	20
HV24A	Change of address	11	41	40	40	100.00	12	4	5
HV24B	Bank change	0	0	0	0	100.00	0	0	0
HV24C	Annual Covenant	10	0	2	0	0.00	8	20	20

Case Type	Description	Brought Forward	Received	Complete	On Time	On Time %	Carried Forward	Average Completed Time	Average Elapsed Time
HV24E	Correspondence (Employer)	10	12	7	7	100.00	15	8	33
HV24g	Correspondence (customer) - data	0	0	0	0	100.00	0	0	0
HV24H	EOY queries	0	0	0	0	100.00	0	0	0
HV24I	Employer Invoice	0	2	2	2	100.00	0	5	5
HV24k	General Cor - Level 1	0	0	0	0	100.00	0	0	0
HV24M	MSS Registration	1	6	6	6	100.00	1	6	9
HV24O	Opt out of e-comms	0	0	0	0	100.00	0	0	0
HV24S	Employer Security	1	0	0	0	100.00	1	0	0
HV24t	P60/Payslip	1	0	0	0	100.00	1	0	0
HV24v	General Cor - Level 2	17	45	41	39	95.12	21	6	13
HV24w	Correspondence (Web)	0	0	0	0	100.00	0	0	0
HV24x	Correspondence (Employer Risk)	0	0	0	0	100.00	0	0	0
HV24y	Invoice (Employer Risk)	0	0	0	0	100.00	0	0	0
HV24z	Chargable Case (Employer Risk)	0	0	0	0	100.00	0	0	0
HV25	Active GMP	1	0	0	0	100.00	1	0	0
HV25p	Pensioner GMP	0	0	0	0	100.00	0	0	0
HV26	Recovery of overpayment	0	0	0	0	100.00	0	0	0
HV27	Scheme Pays - Finance	0	0	0	0	100.00	0	0	0
HV28	Annual Allowance query	0	1	0	0	100.00	1	0	0
HV28l	LTA query	0	0	0	0	100.00	0	0	0
HV28p	tax to pay to HMRC	0	0	0	0	100.00	0	0	0
HV28y	Yearly AA Checks	0	0	0	0	100.00	0	0	0
HV29	Correspondence (DWP & tax)	0	0	0	0	100.00	0	0	0
HV30	Diary	2	5	5	5	100.00	2	0	0
HV30c	Cease pay - level 3	0	0	0	0	100.00	0	0	0
HV30d	Cease pay - Level 2	0	0	0	0	100.00	0	0	0
HV30e	Cease pay - Level 1	0	0	0	0	100.00	0	0	0
HV30H	End of Year Query - Havering	240	0	3	3	100.00	237	1	244
HV30L	Diary - Leaver with admin	116	2	4	0	0.00	114	24	24
HV30r	Diary (Employer Risk)	0	0	0	0	100.00	0	0	0
HV33	Childrens' pension review	12	0	1	1	100.00	11	10	15
HV34A	Divorce TVs and earmarking (actual)	0	0	0	0	100.00	0	0	0
HV34E	Divorce TVs (estimate)	6	3	2	2	100.00	7	7	12

Case Type	Description	Brought Forward	Received	Complete	On Time	On Time %	Carried Forward	Average Completed Time	Average Elapsed Time
HV35	Financial advisor estimate request	0	1	0	0	100.00	1	0	0
HV37	Valuation Clearance Cases	0	0	0	0	100.00	0	0	0
HV38	Crombie and injury allowance	0	0	0	0	100.00	0	0	0
HV38p	Crombie/Injury Payment	0	0	0	0	100.00	0	0	0
HV40	Bulk TVs	0	0	0	0	100.00	0	0	0
HV40t	TUPE	0	0	0	0	100.00	0	0	0
HV42	LG99 request	0	0	0	0	100.00	0	0	0
HV43w	Contribution Return Validation	46	3	0	0	100.00	49	0	0
HV44	Contribution posting	0	0	0	0	100.00	0	0	0
HV45	PR update	0	0	0	0	100.00	0	0	0
HV45a	Queries to Employer	0	0	0	0	100.00	0	0	0
HV46	ABS production	0	0	0	0	100.00	0	0	0
HV47	Contribution reconcillation	0	0	0	0	100.00	0	0	0
HV48	End of year member queries	1035	312	136	136	100.00	1211	5	25
HV48H	Haverig EOY queries	0	0	0	0	100.00	0	0	0
HV49	Monthly conts income LG221	0	0	0	0	100.00	0	0	0
HV49a	Contribution Reciept Case	0	0	0	0	100.00	0	0	0
HV50	Complaints	1	0	1	1	100.00	0	41	82
HV51	IDRP and Ombudsman	0	0	0	0	100.00	0	0	0
HV52	ABS requests	0	1	0	0	100.00	1	0	0
HV53	DWP letter traces	33	5	2	2	100.00	36	9	25
HV56	Record Maintenance Query	0	0	0	0	100.00	0	0	0
HV56e	Record query End of Year	71	0	0	0	100.00	71	0	0
HV57	LG221 - late payers	0	0	0	0	100.00	0	0	0
HV57a	LG221 Late payers (Monies)	0	0	0	0	100.00	0	0	0
HV57b	LG221 Late payers (Missing)	0	0	0	0	100.00	0	0	0
HV57c	LG221 Late payers (Admin)	0	0	0	0	100.00	0	0	0
HV57d	Monthly Contributions Overpaid	0	0	0	0	100.00	0	0	0
HV57p	Late Payers PRUDENTIAL	0	0	0	0	100.00	0	0	0
HV58	AVC reconcillation	0	0	0	0	100.00	0	0	0
HV59	Life Certificate	3	4	1	1	100.00	6	30	30
HV59p	Police certificates	0	0	0	0	100.00	0	0	0
HV60	LPFA to Agency Payments	0	0	0	0	100.00	0	0	0

Case Type	Description	Brought Forward	Received	Complete	On Time	On Time %	Carried Forward	Average Completed Time	Average Elapsed Time
HV60p	CEP Payment	0	0	0	0	100.00	0	0	0
HV60r	Reclaim CEP	0	0	0	0	100.00	0	0	0
HV61p	AVC Payment	0	0	0	0	100.00	0	0	0
HV62p	Misc Payment	0	0	0	0	100.00	0	0	0
HV63p	Request Copy Certificates	0	0	0	0	100.00	0	0	0
HV64	DMT - combining care pay and contributions	0	0	0	0	100.00	0	0	0
HV64u	CARE recalculation URGENT	0	0	0	0	100.00	0	0	0
HV65	DMT - Annual AVC statements/lists	0	0	0	0	100.00	0	0	0
HV68A	Movement to 50/50 option	1	3	1	1	100.00	3	5	5
HV68B	Movement to full scheme	0	0	0	0	100.00	0	0	0
HV68R	Scheme Movement (Monthly Return)	0	1	1	1	100.00	0	5	5
HV70a	Scheme Pays election	2	0	0	0	100.00	2	0	0
HV70e	Scheme Pays Estimate	0	0	0	0	100.00	0	0	0
HV70p	Scheme Pays payment	0	0	0	0	100.00	0	0	0
HV71c	Death Nomination Form - Cohabiting Partners	0	0	0	0	100.00	0	0	0
HV71D	Death Nomination Form	2	15	16	16	100.00	1	4	4
HV75	Aggregation needed	151	32	13	13	100.00	170	32	69
HV76	Valuations	0	0	0	0	100.00	0	0	0
HV76b	Bond Renewals	0	1	1	1	100.00	0	0	0
HV76c	Cessation Valuations	3	0	0	0	100.00	3	0	0
HV76D	Admissions (Employer Risk)	4	0	0	0	100.00	4	0	0
HV76e	Cessation Estimate (Employer Risk)	0	0	0	0	100.00	0	0	0
HV76f	FRS17 / IAS19 Process	0	0	0	0	100.00	0	0	0
HV76v	Triennial Valuations	0	0	0	0	100.00	0	0	0
HV77	Concurrent Employments	7	3	0	0	100.00	10	0	0
HV78	AXIS Record Deletion	0	1	0	0	100.00	1	0	0
HV80	VTS Transfer	0	0	0	0	100.00	0	0	0
HV81d	Final Pay death	0	0	0	0	100.00	0	0	0
HV81l	Final pay leaver	0	0	0	0	100.00	0	0	0
HV81r	Final Pay retirement	0	0	0	0	100.00	0	0	0
HV81u	Underpin	0	0	0	0	100.00	0	0	0
HV82	Combining	0	0	0	0	100.00	0	0	0
HV83	EOY Process	0	0	0	0	100.00	0	0	0

Case Type	Description	Brought Forward	Received	Complete	On Time	On Time %	Carried Forward	Average Completed Time	Average Elapsed Time
HV84	2015 transition member	0	0	0	0	100.00	0	0	0
HV84w	Western Union	0	0	0	0	100.00	0	0	0
HV85	Invoices Chargeable/payable	0	0	0	0	100.00	0	0	0
HV86	Project Work GMP Pensions Revision	0	0	0	0	100.00	0	0	0
HV86r	Refund List	0	0	0	0	100.00	0	0	0
HV87	Project Work	0	0	0	0	100.00	0	0	0
HV89a	Technical AVC queries	0	1	1	1	100.00	0	1	1
HV89e	Technical Employer query	0	0	0	0	100.00	0	0	0
HV89r	Technical regulation queries	0	0	0	0	100.00	0	0	0
HV90	Compliments	0	0	0	0	100.00	0	0	0
HV92c	Court Order	0	0	0	0	100.00	0	0	0
HV92d	payroll change deduction	0	0	0	0	100.00	0	0	0
HV93	Pension Trace	0	1	0	0	100.00	1	0	0
HV94	Contact Centre call back - level 3	0	0	0	0	100.00	0	0	0
HV94a	Contact Centre call back - level 2	1	2	3	3	100.00	0	1	2
HV94b	Contact Centre call back - level 1	0	0	0	0	100.00	0	0	0
HV94c	Contact Centre call back - Data	0	0	0	0	100.00	0	0	0
HV95	Technical Member query	0	0	0	0	100.00	0	0	0
HV95a	Technical Newsletter articles	0	0	0	0	100.00	0	0	0
HV95b	Technical Staff updates	0	0	0	0	100.00	0	0	0
HV95c	Technical LPB tech reports	0	0	0	0	100.00	0	0	0
HV98	Post Number Change	0	0	0	0	100.00	0	0	0
HV98p	Post number change	1	6	4	4	100.00	3	5	5
HV98w	Post number change - web	1	0	1	1	100.00	0	4	4
HV99	Ad-Hoc Work (Employer Risk)	0	0	0	0	100.00	0	0	0

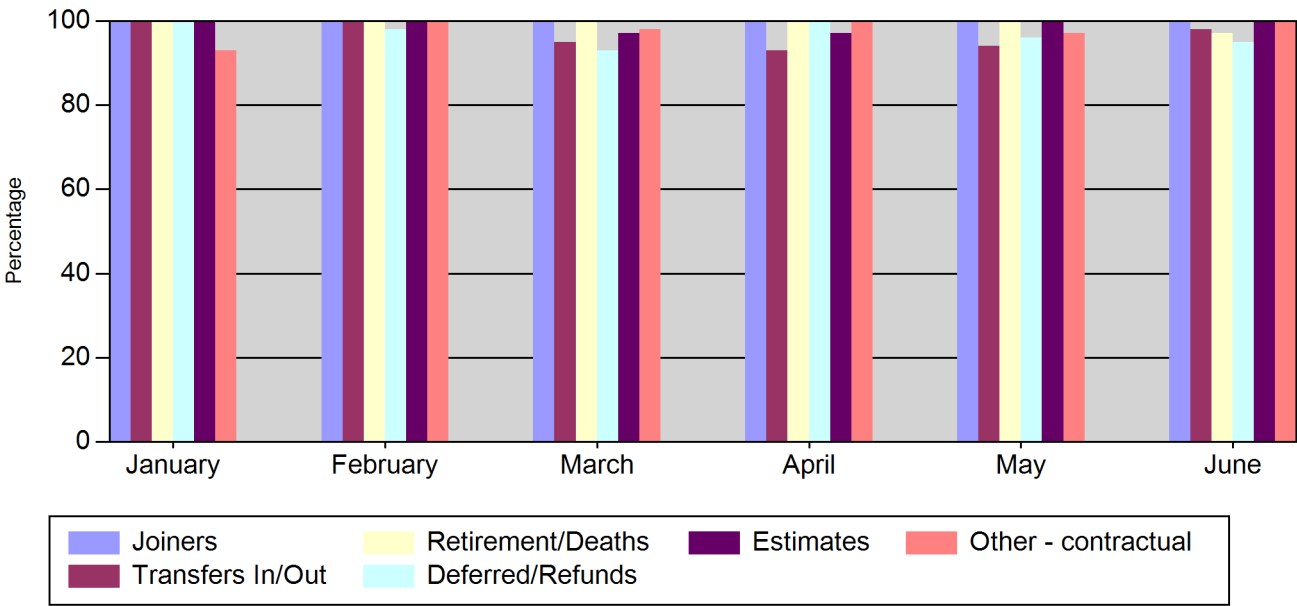
2. Cases completed summary

This is a grouped summary of all cases processed this month.

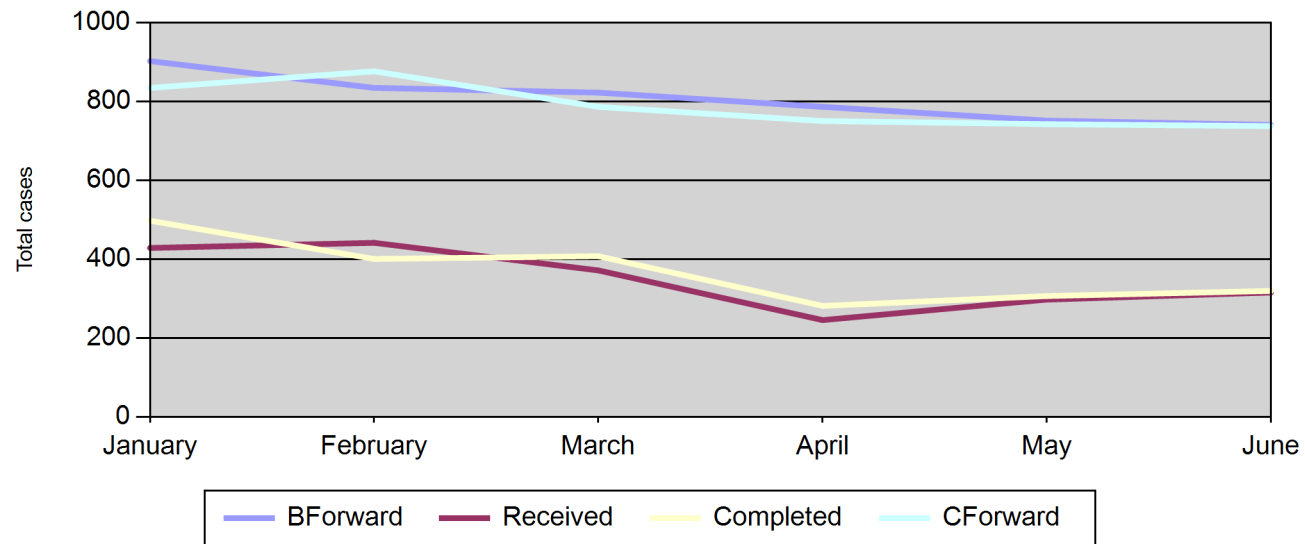
These figures include other lower profile cases included in the Sevice Level Agreement such as changes of hours, benefit revisions, GMP or DSS correspondence for example. These figures can be broken down or expanded upon request.

Description	B/fwd	Rec'd	Complete	On Time	% OT	C/fwd	Average Completed Time	Average Elapsed Time
Joiners	29	27	22	22	100.00	34	3	21
Transfers In/Out	231	42	57	56	98.25	217	19	63
Retirement/Deaths	199	54	48	47	97.92	205	10	36
Deferred/Refunds	197	41	46	44	95.65	192	21	84
Estimates	34	60	55	55	100.00	39	6	10
Other - contractual	51	92	92	92	100.00	51	11	26
Total	741	316	320	316	98.75	738		

Percentage of cases on time



Workload History

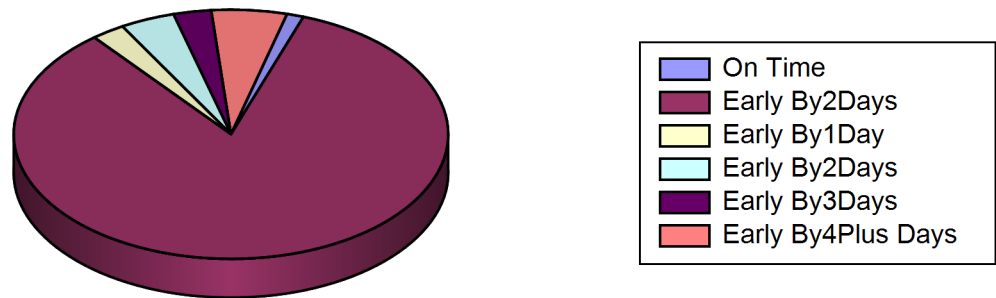


3. Cases completed Early

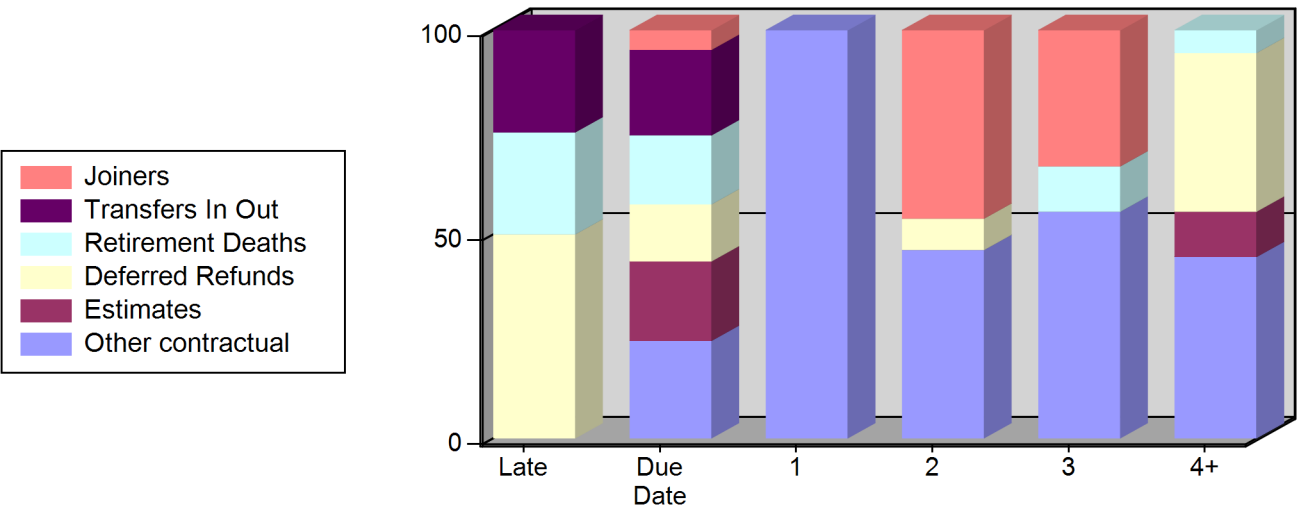
Of the 316 cases completed on time, 48 were completed early as detailed in the table below.

Description	1 Day Early	2 Days Early	3 Days Early	4+ Days Early
Joiners	0	6	3	0
Transfers In/Out	0	0	0	0
Retirement/Deaths	0	0	1	1
Deferred/Refunds	0	1	0	7
Estimates	0	0	0	2
Other - contractual	8	6	5	8
	8	13	9	18

Cases completed



Cases completed



4. Additional Work

The table below shows the total of other ‘additional’ cases processed this month. These are a combination of year end member queries or backlog work undertaken to improve data and record quality, and ‘internal’ cases used specifically by LPFA to aid our own administrative procedure.

None

5. 'Top' Cases not on time

Client - All Case Types not on Time	Case Type	Case Description	Date Due	Date Completed
	HV03A	Other TV in (actual)	12/06/2019	13/06/2019
	HV07w	Change of hours (Online Forms)	21/06/2019	24/06/2019
	HV07w	Change of hours (Online Forms)	21/06/2019	24/06/2019
	HV11	Deferred Benefits	12/06/2019	13/06/2019
	HV11w	Deferred Benefits (online Leaver)	21/06/2019	24/06/2019
	HV11w	Deferred Benefits (online Leaver)	21/06/2019	24/06/2019
	HV11w	Deferred Benefits (online Leaver)	21/06/2019	24/06/2019
	HV11w	Deferred Benefits (online Leaver)	21/06/2019	24/06/2019
	HV11w	Deferred Benefits (online Leaver)	21/06/2019	24/06/2019
	HV12	DBs into payment	10/06/2019	12/06/2019
	HV16	Refunds	21/06/2019	24/06/2019

6. Complaints and IDRP Cases

None

7. Life Certificates

8. Axis online take up numbers

Active - 855/888 Deferred - 412/427 Pensioner - 191/201 Total take up for June - 58

9. Service Credits

n/a

10. Third tier ill-health 18 month and 3 year review dates

11. Annual Benefit Statements

Annual Benefits Statement to be sent at the end of August

12. Event report from HMRC

LTA increasing to 1.055 Million for 2019/20

13. Cases on hold where date received is over 6 months

Case Type	Description	Cases
HV01	Admissions	3
HV02A	IFA IN (Actual)	1
HV02E	IFA in (estimate)	41
HV03E	Other TV in (estimate)	8
HV08	Estimates - individual	2
HV11	Deferred Benefits	22
HV12	DBs into payment	1
HV13	Death in service	1
HV14	Retirements (immediate)	5
HV16	Refunds	1
HV20	Death on Pension	8
HV24	Correspondence (customer) - level 3	1
HV24A	Change of address	2
HV24t	P60/Payslip	1
HV30H	End of Year Query - Havering	225
HV75	Aggregation needed	57

14. Web site Statistics

Month	Successful Page Requests	Average Page Requests per day
01/01/2019 00:00:00	0	0
01/02/2019 00:00:00	0	0
01/03/2019 00:00:00	0	0
01/04/2019 00:00:00	0	0
01/05/2019 00:00:00	0	0
01/06/2019 00:00:00	0	0
01/07/2019 00:00:00	0	0
01/08/2019 00:00:00	0	0
01/09/2019 00:00:00	0	0
01/10/2019 00:00:00	0	0
01/11/2019 00:00:00	0	0
01/12/2019 00:00:00	0	0

15. Membership Statistics

These are the total status types for each employer updated on Altair on the last day of the relevant month and are not to be used for actuarial purposes.

Employer Code	Employer Name	Status 1 Active	Status 2 Undecided Leaver	Status 4 Deferred Benefit	Status 5 Pensioner	Status 6 Dependant	Status 9 Frozen Refund
HV08070	Combined Service						
HV10062	Islamia Primary School	1					
HV10500	L.b.of Havering	4714	430	4768	4912	877	477
HV10501	Acit Services Ltd						
HV10502	Abbs Cross School	41	5	24	29	6	3
HV10503	Frances Bardsley Academy	72	10	43	32	2	6
HV10504	Sixth Form College	93	6	71	35	2	8
HV10505	Havering College Fhe	263	9	393	182	19	40
HV10506	Coopers Coborn	46	10	41	21	3	4
HV10507	Sacred Heart Of Mary	49	3	30	24		5
HV10508	Citizens Advice Bureaux				5		
HV10509	Hav Mags Court Cttee			4	14	6	1
HV10510	Morrisons			7	35	2	
HV10511	Ppies						
HV10512	May Gurney				2	1	
HV10513	Almo		1	56	30	5	5
HV10514	Slm Food And Beverage Ltd			1			
HV10515	Slm Fitness And Health Ltd	4	10	4	2	2	
HV10516	Slm Community Leisure C T	44	16	13	11	1	1
HV10518	Catering For Education			1			
HV10519	The Chafford School	35	13	12	13		1
HV10520	Drapers Academy	57	5	29	4		2
HV10521	The Brittons Academy	62	4	43	21	2	3
HV10522	Campion School	74	12	44	12		3
HV10523	Hall Mead School	85	14	54	19	3	8
HV10524	St Edwards Snr Academy	50	6	49	17	1	1
HV10525	Emerson Park School	64	3	14	12		4
HV10526	Redden Court School	64	4	23	11		6
HV10527	The Royal Liberty School	1	10	12	4	3	2
HV10528	Volker				1		
HV10529	The Albany School	56	11	20	10	2	3
HV10530	Family Mosaic			35	40		

Employer Code	Employer Name	Status 1 Active	Status 2 Undecided Leaver	Status 4 Deferred Benefit	Status 5 Pensioner	Status 6 Dependant	Status 9 Frozen Refund
HV10531	Upminster Infant Academy	24		8	4		1
HV10532	Upminster Junior Academy	22	3	6	8		
HV10533	Bower Park Academy	53		16	8		5
HV10534	Drapers Brookside Jnr School	35	2	5	2	3	1
HV10535	Langtons Junior Academy	34	1	6	1	1	
HV10536	Oasis Academy Pinewood	37	11	11	1		6
HV10537	Breyer Group Repairs	7		3	3		
HV10538	Breyer Group Voids	1		1			
HV10539	Rise Park Infant Academy	32	2	12	1		2
HV10540	Rise Park Junior Academy	54	1	8			9
HV10541	Elutec						
HV10542	Pyrgo Priory Primary School	83	6	5	1		6
HV10543	Dycorts School	50	9	14	5		1
HV10544	Caterlink			4			
HV10545	Drapers Maylands	19					2
HV10546	Ravensbourne Academy	66	11	11	4		2
HV10547	Drapers Brookside Infants	42		2	1		
HV10548	Sodexo			2			
HV10549	Benhurst Primary School	28		7			
HV10550	Concordia Academy	8					
HV10551	Olive Academy Trust	4		4	2		1
HV10552	Marshall's Park Academy	54		11	4		2
HV10553	Royal Liberty Academy	42		7	3		
HV10554	Accent Catering	6					
HV10555	Scargill Infant Academy	31		1			2
HV10556	Scargill Junior Academy	24		4	1		1
HV10557	Whybridge Junior Academy	20			1		1
HV10558	Parklands Junior School	35		3	2		1
HV10559	Harrow Lodge Primary School	57					1
HV10560	Harrison Catering	3			1		
HV10561	Gaynes Academy	23			5		
HV10562	Hacton Academy	54		2			
HV10563	Sanders Academy	41		3			1
HV10564	Dame Tipping Academy	14					
HV10565	Lewis And Graves Partnr Ltd	6					

Employer Code	Employer Name	Status 1 Active	Status 2 Undecided Leaver	Status 4 Deferred Benefit	Status 5 Pensioner	Status 6 Dependant	Status 9 Frozen Refund
HV10568	Drapers Mat	5					
HV10809	Deleted Member						
	Total	6889	628	5947	5556	941	628

16. Membership Movements 2019- 2020

These are the year to date number of new statuses since 1 April 2019

Employer Code	Employer Name	Status 1 Active	Status 2 Undecided Leaver	Status 4 Deferred Benefit	Status 5 Pensioner	Status 6 Dependant	Status 9 Frozen Refund
HV08070	Combined Service						1
HV10062	Islamia Primary School						
HV10500	L.b.of Havering	77		21	29	9	14
HV10501	Acit Services Ltd						
HV10502	Abbs Cross School				1		
HV10503	Frances Bardsley Academy	2					
HV10504	Sixth Form College						
HV10505	Havering College Fhe			2	2		1
HV10506	Coopers Coborn						1
HV10507	Sacred Heart Of Mary				1		1
HV10508	Citizens Advice Bureaux						
HV10509	Hav Mags Court Cttee						
HV10510	Morrisons						
HV10511	Ppies						
HV10512	May Gurney						
HV10513	Almo						
HV10514	Slm Food And Beverage Ltd						
HV10515	Slm Fitness And Health Ltd						
HV10516	Slm Community Leisure C T						
HV10518	Catering For Education						
HV10519	The Chafford School						
HV10520	Drapers Academy						
HV10521	The Brittons Academy	1					
HV10522	Campion School	1			1		
HV10523	Hall Mead School	1		1	1		1
HV10524	St Edwards Snr Academy						
HV10525	Emerson Park School						
HV10526	Redden Court School	2		1			
HV10527	The Royal Liberty School						
HV10528	Volker						
HV10529	The Albany School	1			1		
HV10530	Family Mosaic						

Employer Code	Employer Name	Status 1 Active	Status 2 Undecided Leaver	Status 4 Deferred Benefit	Status 5 Pensioner	Status 6 Dependant	Status 9 Frozen Refund
HV10531	Upminster Infant Academy						
HV10532	Upminster Junior Academy				1		
HV10533	Bower Park Academy	1			1		
HV10534	Drapers Brookside Jnr School						
HV10535	Langtons Junior Academy						
HV10536	Oasis Academy Pinewood						
HV10537	Breyer Group Repairs						
HV10538	Breyer Group Voids			1			
HV10539	Rise Park Infant Academy						
HV10540	Rise Park Junior Academy	1					
HV10541	Elutec						
HV10542	Pyrgo Priory Primary School						
HV10543	Dycorts School			1			
HV10544	Caterlink						
HV10545	Drapers Maylands						
HV10546	Ravensbourne Academy			1			1
HV10547	Drapers Brookside Infants						
HV10548	Sodexo						
HV10549	Benhurst Primary School						
HV10550	Concordia Academy						
HV10551	Olive Academy Trust						
HV10552	Marshalls Park Academy						
HV10553	Royal Liberty Academy						
HV10554	Accent Catering						
HV10555	Scargill Infant Academy						
HV10556	Scargill Junior Academy						
HV10557	Whybridge Junior Academy						
HV10558	Parklands Junior School						
HV10559	Harrow Lodge Primary School						
HV10560	Harrison Catering						
HV10561	Gaynes Academy						
HV10562	Hacton Academy						
HV10563	Sanders Academy	1					1
HV10564	Dame Tipping Academy						
HV10565	Lewis And Graves Partnr Ltd						

Employer Code	Employer Name	Status 1 Active	Status 2 Undecided Leaver	Status 4 Deferred Benefit	Status 5 Pensioner	Status 6 Dependant	Status 9 Frozen Refund
HV10568	Drapers Mat						
HV10809	Deleted Member						
	Total	88		28	38	9	21

17. Year end Processing for period 2019- 2020

Employer	Employer Name	Return received	New Conts Return Received	Conts Posted	PR Posted	Queries uploaded to website
HV10500	L.B.OF HAVERING	10/05/2019	N/A			
HV10502	ABBS CROSS SCHOOL	14/06/2019	N/A			
HV10503	Frances Bardsley Academy	29/04/2019	N/A			
HV10504	SIXTH FORM COLLEGE		N/A			
HV10505	Havering College FHE	05/06/2019	N/A			
HV10506	COOPERS COBORN	09/04/2019	N/A			
HV10507	SACRED HEART OF MARY	10/05/2019	N/A			
HV10515	SLM Fitness and Health Ltd	17/04/2019	N/A			
HV10516	SLM Community Leisure C T	17/04/2019	N/A			
HV10519	THE CHAFFORD SCHOOL	01/05/2019	N/A			
HV10520	DRAPERS ACADEMY	01/05/2019	N/A			
HV10521	THE BRITTONS ACADEMY	11/05/2019	N/A			
HV10522	CAMPION SCHOOL	13/05/2019	N/A			
HV10523	HALL MEAD SCHOOL	16/05/2019	N/A			
HV10524	ST EDWARDS SNR ACADEMY	19/06/2019	N/A			
HV10525	EMERSON PARK SCHOOL	01/05/2019	N/A			
HV10526	REDDEN COURT SCHOOL	10/05/2019	N/A			
HV10529	THE ALBANY SCHOOL	24/04/2019	N/A			
HV10531	UPMINSTER INFANT ACADEMY	16/05/2019	N/A			
HV10532	UPMINSTER JUNIOR ACADEMY	10/05/2019	N/A			
HV10533	BOWER PARK ACADEMY	14/05/2019	N/A			
HV10534	DRAPERS BROOKSIDE JNR SCHOOL	01/05/2019	N/A			
HV10535	LANGTONS JUNIOR ACADEMY	13/05/2019	N/A			
HV10536	OASIS ACADEMY PINWOOD	13/05/2019	N/A			
HV10537	BREYER GROUP REPAIRS	29/04/2019	N/A			
HV10538	BREYER GROUP VOIDS	29/04/2019	N/A			
HV10539	RISE PARK INFANT ACADEMY	14/05/2019	N/A			
HV10540	RISE PARK JUNIOR ACADEMY	14/05/2019	N/A			

Employer	Employer Name	Return received	New Confs Return Received	Confs Posted	PR Posted	Queries uploaded to website
HV10542	PYRGO PRIORY PRIMARY SCHOOL	01/05/2019	N/A			
HV10543	DYCCORTS SCHOOL	16/04/2019	N/A			
HV10545	DRAPERS MAYLANDS	01/05/2019	N/A			
HV10546	RAVENSBOURNE ACADEMY	24/05/2019	N/A			
HV10547	DRAPERS BROOKSIDE INFANTS	01/05/2019	N/A			
HV10549	BENHURST PRIMARY SCHOOL	29/04/2019	N/A			
HV10550	CONCORDIA ACADEMY	01/05/2019	N/A			
HV10551	OLIVE ACADEMY TRUST	16/04/2019	N/A			
HV10552	MARSHALLS PARK ACADEMY	01/05/2019	N/A			
HV10553	ROYAL LIBERTY ACADEMY	13/05/2019	N/A			
HV10554	ACCENT CATERING	10/05/2019	N/A			
HV10555	SCARGILL INFANT ACADEMY	14/05/2019	N/A			
HV10556	SCARGILL JUNIOR ACADEMY	14/05/2019	N/A			
HV10557	WHYBRIDGE JUNIOR ACADEMY	14/05/2019	N/A			
HV10558	Parklands Junior School	10/05/2019	N/A			
HV10559	Harrow Lodge Primary School	26/04/2019	N/A			
HV10560	Harrison Catering	12/04/2019	N/A			
HV10561	Gaynes Academy	14/05/2019	N/A			
HV10562	Hacton Academy	16/05/2019	N/A			
HV10563	Sanders Academy	14/05/2019	N/A			
HV10564	Dame Tipping Academy	16/05/2019	N/A			
HV10565	Lewis and Graves Partnr Ltd	30/05/2019	N/A			